

Cheshire Boutique Barns Booking Terms & Conditions

Unless otherwise specifically agreed at the time of booking AND confirmed by your 'Booking Record' The Nest, The Cowshed and The Old Parlour are let on the following terms and conditions:

Covid update:

If we must cancel your booking due to government guidelines you will be offered a full refund or a voucher to the full amount or the chance to re-book alternative dates.

You agree to

Stripping all beds prior to departure and place bedding & towels in the bag provided.

Putting all used china, cutlery and pans through the dishwasher prior to your departure.

Placing all rubbish in the black and grey bins at the road end of the drive

Please note: The above three requests are necessary to ensure the full return of your deposit

If you or any member of your party develops covid signs or symptoms during your stay you will inform us immediately on 07922277292

If it becomes necessary to extend your stay due to illness usual barn rates will be applicable.

Cancellations

As we are such a small business, in the interest of safe guarding our staff, suppliers and future guests we must operate a strict cancellation policy so **we strongly recommend taking out insurance AT THE TIME OF BOOKING your trip as no refunds can be offered for bookings cancelled 6 weeks or less before arrival.**

Changes or cancellations to bookings outside these dates will be refurbished in full minus a £50 admin fee per barn.

It is also not possible to change the dates on bookings.

We reserve the right to cancel a booking in adverse circumstances.

Compensation will not be payable if we are forced to cancel or in any way change your booking, due to fire, weather conditions, or other circumstances beyond our control.

Care of The Properties

Guests agree to keep the property and its contents in the same condition as found at the beginning of the rental period.

Guests will not permit any more people to stay than the number stated at the time of booking.

Guests are responsible for keeping the properties secure and safe when not there, by ensuring all doors and windows are locked, log burner doors remain closed when in use and fires are never left unattended.

The owner does not accept liability for loss, or damage to you, your guests or your belongings while staying at the properties.

No smoking or lit candles are allowed at the property.

All properties are let on a self-catering basis or room only unless specified.

Holiday lets will be clean and ready for you by 4pm on the day of your arrival, and the holiday lets should be vacated no later than 10am on the day of your departure so they may be cleaned and readied for the next guests. It may be possible to book an early check in of 1pm (£30), a late Checkout of 1pm (£30) or both (£50). Please contact info@cheshireboutiquebarns.co.uk to book.

Bookings are fully inclusive of bed linen, towels, electricity, and central heating unless otherwise specified. One basket of logs is included in your stay. Additional baskets or logs can be provided for a nominal extra cost.

Guests are required to look after the property and leave it clean and tidy. An additional cleaning charge will be made if this is not the case.

Damages, Losses and Breakages

The hirer is responsible for any damages, losses or breakages that occur at the property during the rental period. Please let us know if there are any minor damages or breakages as we do not always charge for small accidents if we know about them prior to your leaving.

Insurance

We strongly recommend that you take out a comprehensive holiday insurance to cover the period of your booking.

Pets

Unfortunately, we are not able to accept pets at the barns

Booking, Deposits and Payments

A booking can only be reserved upon full payment or a 30% deposit payment.

Alp payments and security deposits must be made by card.

The balance of your booking's value (along with the damages deposit if applicable) is paid **not less than 6 weeks prior to your scheduled arrival**. We will email you a receipt when your deposit is received and inform you of the date by which the balance is due. If the balance is not paid by 6 weeks before the booking date we reserve the right to cancel the booking and the deposit will be retained.

In the case of provisional bookings made within 6 weeks of arrival receipt of the full booking value is required within 12 hrs of the provisional booking.

Names of all guests will be required at the time of booking. Any changes to the booked guest list must be notified in advance. We reserve the right to refuse requests for additional guests made after the initial booking or to levy an appropriate charge.

In summary:

Booking deposit due no later than 12hrs after provisional booking otherwise the owner reserves the right to accept alternative bookings made by third parties.

Balance due 6 weeks prior to arrival date. These may be debited from your credit card automatically on the due date.

Security deposits (where applicable) are due no later than 1 week before arrival and will automatically be authorised on your card. Security deposits are authorised (not deducted) on your card 7 days before arrival and authorisation will be lifted no later than 7 days after departure provided the property is left in the condition in which it was found.